

High Commission
For the Republic of Cameroon
in Canada



Haut-Commissariat
Pour la République du Cameroun
au Canada

No. 026 /HCO/PS *my*

Ottawa, le **20 NOV. 2024**

PUBLIC NOTICE AND RECOMMENDATIONS OF THE HIGH COMMISSION OF CAMEROON IN CANADA FOLLOWING THE STRIKE ACTION BY CANADA POST SERVICES

The High Commission wishes to inform the public that, following the strike action launched on Friday 15 November 2024 by Canada Post services for an indefinite period, it is unable to forward consular documents requested by users, let alone receive requests for consular services through this postal company.

In view of this situation, the High Commission invites users to proceed as follows:

- For those who believe they have outstanding consular documents (passports, legalisation of documents, transcriptions of birth certificates, travel-document, etc.), please send a return envelope from **the courier company of your choice. This envelope must bear their full address (including apartment or unit number if applicable) and contain a note indicating the surname, first name and consular service that has been requested.**

- For those who prefer to collect their consular document(s) in person (passports, legalisation of documents, birth certificate transcriptions, travel document, etc.), this option will be available for the duration of the strike. **To this end, all documents will be collected only on working days, Monday to Thursday from 2pm to 3pm, and Fridays from 12pm to 3pm.** For passports in particular, it is essential that those concerned should **bring the physical enrolment receipt issued to them on the day of their appointment at the High Commission.**

- Those wishing to send their consular services application(s) to the High Commission are invited to do so via the courier companies of their choice. **Hand deliveries are not permitted in order to avoid disruption of the public service.**

It should be noted that mail deposited at the Canada Post Office by the High Commission on Thursday 14 November 2024 cannot be delivered to its addressee(s) until the strike is lifted. The High Commission of Cameroon in Canada therefore invites the users concerned to be patient.

Incidentally, the exceptional measures outlined above will only be valid for the duration of the current Canada Post strike action./-

